



Ariba Standard Vendor Form

SAP Business Park
1 Woodmead Drive
Woodmead
Johannesburg
Tel: +2711 304 9000
www.ariba.com

Vendor Name: Quadrem Netherlands (an SAP Ariba Company/Subsidiary)

Company Type: B.V. (Besloten Vennootschap) A private company with limited liability

Date of Incorporation: 11 April 2001

Quadrem Netherlands (Billing Entity) VAT number: 4590274041

Type of Business: Operation of the Quadrem electronic transaction platform and supplier network for supply chain

Quadrem Africa (Pty) Ltd: Subsidiary of Quadrem Netherlands

Quadrem Africa CIPS Registration Number: 2000/017706/07

Quadrem Africa VAT number: 4740192267

Corporate Address: SAP Office Park, 1 Woodmead Drive, Woodmead, 2196 Sandton, Gauteng

Postal Address: SAP Office Park, 1 Woodmead Drive, Woodmead, 2196 Sandton, Gauteng

Accounts Contact Name: Maricel Bihasa / **E-mail address:** SBNCollections@sap.com

Contracting Party/Affiliate Information

If your company is based in South Africa or you deal with a buyer that is located in South Africa, the contracting party/affiliate to this agreement will be Quadrem Netherlands B.V, an SAP company. This agreement will be in relation to your use of the Ariba Network and any alternate governing law or venue applicable to this agreement. Billing for the Ariba Network services in South Africa is processed by Quadrem Ltd. If fees are not paid access to the Ariba Network may be suspended.

TCC (Letter of Good Standing) – Pin Number: E6F74FE12P - Expiry Date 11/01/2025

Public or private: Public

Website: www.ariba.com

Type of Business: Operation of the SAP Business Network electronic transaction platform and supplier network for supply chain

Quadrem Bank Information: (Citibank letter attached herewith)

Account Name	:	Quadrem Debtor Collections
Account Number	:	0200554035
Branch	:	Johannesburg
Branch Number	:	350005
SWIFT Code	:	CITIZAJX
Account Type	:	Current Account
Account Currency	:	ZAR

Payment Terms: Strictly 30 days from date of invoice/Early payment discounts not applicable

Ariba's Terms of Use: <https://service.ariba.com/Authenticator.aw/ad/termsCenter?tou=supplier>

Ariba Network Terms of Use, has been agreed and accepted upon registration on the network and acceptance of the trading relationship.

BEE Status: Billing entity is a global entity and therefore non-compliant

BEE Affidavit: Global entity/Local authorisation to complete or sign same is prohibited

Code of Conduct/Supplier Declaration/Business Ethics:

We do not accept supplier codes of conduct, or other terms as a pre-requisite to payment or contracting. The Ariba Network Supplier Terms of Use is the only governing agreement for the use of the Ariba Network, and it covers a supplier's obligation to pay.

SAP code of conduct: <https://www.sap.com/docs/download/investors/2016/sap-code-of-business-conduct-for-employees.pdf>

SAP's supplier/vendor code of conduct: <https://www.sap.com/about/agreements/sap-supplier-portal/code-of-conduct.html>

Information regarding the entities Quadrem Netherlands and Quadrem Africa:

Quadrem Netherlands B.V (QNbv) is a Netherlands based company which owns and operates a global procurement network. To ease billing, collection and exchange rate issues, QNbv billing is prepared in the relevant local currency. Written permission from the local reserve bank authorities (South African Reserve Bank, in our case) is obtained for the local subsidiary (Quadrem Africa, in our case) to operate a local currency denominated bank account in the local country in the name of the local subsidiary (Quadrem Africa (Pty) Ltd, in our case) for the express purpose of collecting payments from locally based customers and to remit those funds in bulk to Quadrem Netherlands B.V. In South Africa, QNbv network suppliers make payment into Quadrem Africa's Citibank account 0200554035 (Payments must be via EFT).

ISO 27001 certificate/ SOC 2:

Suppliers can request the SOC 2 from the URL:

<https://www.sap.com/about/trust-center/certification-compliance/compliance-finder.html?tag=finder-technical:trust-center/document-type/soc-2&search=SAP%20Ariba>
<https://sap.com/ctc>

Under 'compliance' you will find several of our security and privacy certifications

Data Confidentiality

Your Data. Ariba understands the sensitive nature of the Data and other information you may send to the Online Service and data you receive from your trading partners via the Online Services, and Ariba therefore agrees to handle and protect Data pursuant to the commitments described in this Agreement. Ariba agrees to use reasonable efforts to maintain, safeguard, and not use or disclose Your Data except as needed to facilitate Your Use of the Online Services, track usage, address security, fraud prevention and data integrity requirements, respond to requests of government authorities, perform aggregated and anonymous analytics, and otherwise to perform services under this Agreement. The term "Data" shall mean profile information, transaction and other data You send to the Online Services, promotional information, transaction data/details, customer lists, data You maintain about Your customers and suppliers, Personal Data, marketing information, product mix, sales mix or related information.

NDA's (Non Disclosure Agreements)

We do not enter into separate NDA's with network suppliers - the confidentiality of your data and our relationship with you is discussed in Section II C of the TOU (pasted below for reference).

POPIA Information:

Please be directed to our GDPR Regulations and Data Processing Exhibit referenced within the Supplier Terms of Use (link: <https://service.ariba.com/Authenticator.aw/ad/termsCenter?tou=aribaDataProtectionExhibit>) and the Ariba Data Policy and Privacy Statement (link: <https://www.ariba.com/legal/ariba-data-policy-and-privacy-statement-04-22-2016>), each of which help to define the security and data protection measures taken by Ariba, as well as what data may and may not be used for. We also address security and data protection in Sections II. E and F of the Terms of Use (TOU), pasted below for reference.

E. Data Protection. Ariba's usage and disclosure of information You supply as part of the registration process is subject to the Data Processing Exhibit (Ariba Network Services), incorporated into this Agreement. The Data Processing Agreement (Ariba Network services) shall control, as applicable, if there is a conflict between it and the Ariba Data Policy and Privacy Statement. You may contact Ariba for a signed copy of the Data Processing Agreement

exhibit if necessary, for your local law compliance. Note that if You provide a "Business Contact," that person's name, phone and email address will be visible to other organizations using the Online Services. By using the Ariba Network, your profile (but not your transactions) will be visible to other users, unless you configure your account otherwise.

F. Security. Ariba agrees to utilize industry standard security methods to protect the Online Services. Ariba adheres to and is audited by independent third party auditors for compliance with industry data handling standards and related Service Organization Control ("SOC") standards, GAPP, and PCI or equivalent standards. Currently, the Online Services and hosting facilities are audited and certified every six months by an independent, qualified, third party security assessor for SOC 1 Type II and SOC 2 Type II, under the Trust Services Principles discipline established by the AICPA, specifically Security, Availability, Processing Integrity and Confidentiality. Ariba reserves the right to move to a different compliance standard. Ariba uses reasonable efforts to scan the Online Services for Ariba-owned content (whether software code, data files, etc.) uploaded by Ariba for the detection and eradication of viruses.

Signing of POPI Information Documentation

For suppliers on the Ariba Network, a company is not a processor of SAP personal information and therefore it is not a requirement for us to sign or consent to any information in this regard.

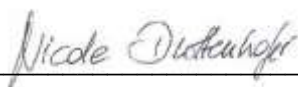
SLA (Service Level Agreement for SAP Cloud Services)

SLA Link: **5. Ariba Operating Policies**. Ariba's then-current Policies apply to Ariba's operation of the Online Services. "Policies" means the system-wide policies relating to the use of the Online Services (which, currently consist of the [Security Disclosure](#), [Ariba Data Policy and Privacy Statement](#), and [Service Level Agreement for SAP Cloud Services](#), and the Data Processing Agreement (Ariba Network services) available [here](#)).

Workman's Compensation Certificate

Ariba Suppliers are subject to a standardized click-through Terms of Use that does not include an insurance obligation. As there are no insurance terms contained in the Ariba's Terms of Agreement, there is no legal obligation to provide any insurance related information.

I hereby certify that all information provided above is true and complete to the best of my knowledge and belief

Signature: 

Name: Nicole Duttenhofer

Title: GFSS Management